

Multi*Mobile*TM

Model MT10100ZLX/E

MultiTech[®]
Systems 

Owner's Manual

MultiMobile™

Model # MT10100ZLX/E

P/N 82071601

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Record of Revisions

<u>Revision</u>	<u>Description</u>
B (12/8/97)	Documented additional Troubleshooting information in Chapter 4; minor technical, editorial and format changes made throughout this manual.

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Chapter 1 - Introduction and Description

About This Manual

This manual explains how to install and use your Fast Ethernet PC Card, model MT10100ZLX/E from Multi-Tech Systems. This manual is divided into 5 chapters and one appendix. The information contained in each chapter and appendix is as follows:

Chapter 1 - Introduction and Description

Chapter 1 begins with a short product introduction and description; followed by a guide (which you are now reading) to the use of this manual; and ends with a section on technical specifications.

Chapter 2 - Hardware Installation

This chapter provides you with procedures for making the physical connections attaching the MT10100ZLX/E to portable computers, as well as this component's LED descriptions which can help verify proper operation and report operating status.

Chapter 3 - Software Installation

Chapter 3 contains information on PCMCIA setup, manual installation of PCMCIA Software, and information about supported drivers.

Chapter 4 - Troubleshooting Your MT10100ZLX/E

Chapter 4 provides tips and advice if you think your Fast Ethernet PC Card isn't working correctly.

Chapter 5 - Service/Warranty/Tech Support

Chapter 5 provides service and product warranty information.

Appendix

Appendix A - Regulatory Information

Introduction/Description

About This Product

The MT10100ZLX/E is a credit-card-sized Type II PCMCIA card that complies with the PCMCIA 2.1 and JEIDA 4.1 standards and works with computers incorporating a compatible interface.

Connectivity to your Local Area Network (LAN) is accomplished when using an RJ-45 network cable connection, and installing software and drivers respective to your LAN environment.

Network Interface Specifications

Operating Environment:

- Novell Netware 3.x, 4.x
- Microsoft LAN Manager
- Packet Driver Applications
- Microsoft Windows for Workgroups 3.11
- Microsoft Windows 3.1
- Microsoft Windows NT 3.51, NT 4.0
- Windows 95
- Lantastic 6.0
- IBM OS/2 Warp Version 3

Features:

- Compatible with most notebook, laptop and portable computers
- Compatible with Card and Socket Services
- Easy to install and use
- Card is hot swappable
- NE2000 compatible
- 10Mbps Ethernet: IEEE 802.3 standard 10BaseT baseband CSMA/CD local area network
- 100Mbps Ethernet: IEEE 802.3 standard 100Base-TX baseband CSMA/CD local area network

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Introduction/Description

- Auto-negotiation between all four operation modes
- PCMCIA 2.0/2.1 and PC Card Standard compliant Type II PC Card

Dimensions:

- 3.37" x 2.128" x 0.197" (86mm x 54mm x 5.0mm);
- 30gw in weight

Power Requirements:

- Normal Operation: +5V DC, 250mA max
- Sleep Mode: +5V DC, 50mA max

Diagnostics:

- LEDs: Link Integrity, Power / Activity, 10/100Mbps

Environment Ranges:

- Operating:32°F to 149°F (0°C to 65°C)
- Storage: -4°F to 158°F (0°C to 70°C)
- Humidity:10% - 90%, noncondensing

Certifications:

- FCC, Part 15, Class B
- CE Mark (EN55022,ClassB, EN50082-1)

System Requirements

- An IBM compatible notebook computer with 386SX or faster processor
- Drivers and utilities provided with this product
- PCMCIA release 2.1 compliant Card Services and Socket Services
- 100Base-TX Fast Ethernet or 10BaseT Ethernet connectivity to your local area network

Introduction/Description

Ship Kit Contents

Your MT10100ZLX/E is shipped from the factory with the following:

- Fast Ethernet PC Card Adapter
- Media coupler with single RJ-45 connector for 10BASE-T and 100BASE-TX network
- 3.5" driver diskette
- User's Manual (this manual)
- Plastic protection case for base PC Card

Chapter 2 - Installation

This chapter describes how to install the dual speed Fast Ethernet PC Card into your notebook computer and connect it to the network. The PC Card can connect to either 100Mbps Fast Ethernet or 10Mbps Ethernet over unshielded twisted pair (UTP) cable; and can automatically sense and operate at either speed without having to be manually reconfigured.

Please refer to Software Installation in Chapter 3 for installing network drivers using menu driven installation utilities.

☒: hardware installation must occur before driver installation is attempted.

Installing The MT10100ZLX/E

1. Insert the MT10100ZLX/E into the computer's PCMCIA slot with the 68-pin connector facing the PCMCIA slot and the label facing up.

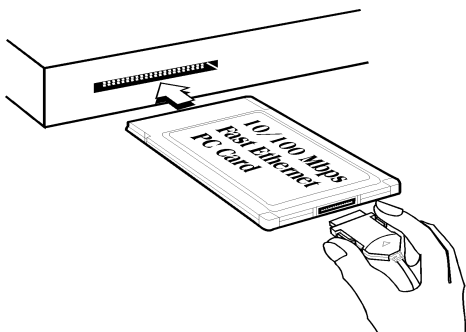


Figure 2-1. PC Card Installation

Hardware Installation

2. Plug the 15 pin connector into the 15 pin socket of the PC card. On the other end of the 15-pin cable, leave the RJ-45 network cable exposed until the LAN connection is made; hardware installation is now complete. The MT10100ZLX/E is powered directly from the PC.
3. Connect the MT10100ZLX/E to the network (LAN) using the bundled RJ-45 (8-pin) plug.

For operation in a 100Mbps (**100Base-TX**) Ethernet network, a *Category 5* unshielded twisted pair (UTP) cable should be used to connect between media coupler and 100Mbps hub or switch.

For operation in a 10Mbps (**10Base-T**) Ethernet network, a *Category 3, 4 or 5* UTP cable could be used to connect between the media coupler and a 10Mbps hub or switch. Speak to your Network Administrator for more details.

☒: Removal of the MT10100ZLX/E from a notebook computer is contingent upon notebook computer design. Please refer to PC Card removal instruction specific to your notebook computer.

LED Functions

The MT10100ZLX/E has three LEDs (Figure 2-2) that report Ethernet Link and Network status.

Hardware Installation

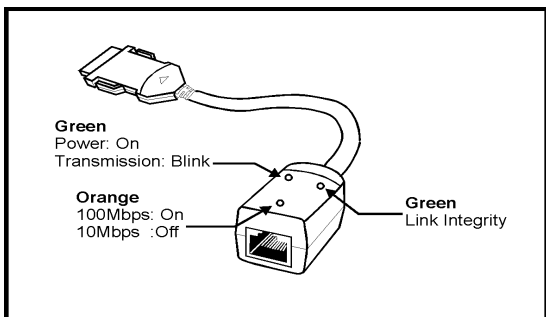


Figure 2-2. LED Functions

<u>LED</u>	<u>Color</u>	<u>ON</u>
"POWER"	Green	ON:Power is on Blinking: Transmission Active
"10/100"	Orange	ON:100Mbps Transmission Active OFF:10Mbps Transmission Active
"LINK"	Green	ON:Link Integrity Established OFF:Link Integrity Failed

Software Installation

CHAPTER 3 - SOFTWARE INSTALLATION

1. Insert the Driver diskette into the floppy drive and set the current drive to the floppy drive.
2. Run **INSTALL** to install the drivers (such as ODI or NDIS 2.x or Packet Drivers) onto the target disk. The NOS selection screen is displayed:

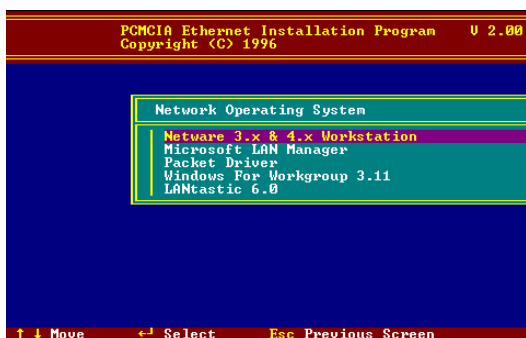


Figure 3-1. NOS Selection Screen

Novell NetWare

There are two methods to install the NetWare client ODI driver: Menu Installation and NetWare 3.12 or 4.x Client Installation.

Software Installation

Menu Installation

1. Run **INSTALL.EXE** from the root directory of driver diskette.
2. Select **NetWare 3.x and 4.x Workstation**” item from the Installation menu.
3. If current settings are acceptable, select **Start Installation** and go to step 5. Otherwise, select **Modify Parameters** to make setting changes.
4. Move the cursor to highlight the settings you want to change and press **Enter** to select an appropriate value. When the configurations are set, press **Enter** on the **OK** field to exit the screen. The Installation program copies related files from the Drivers diskette to the destination directory and modifies the **AUTOEXEC.BAT** and **NET.CFG** files as specified. The installation is complete.
5. Reboot the computer to make the NetWare connections. The Driver Installation screen is displayed:

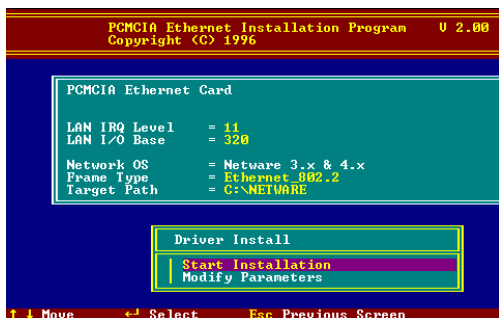


Figure 3-2. Driver Installation Screen

Software Installation

Manual Driver Installation

If you wish to install the ODI driver manually, perform the following:

1. Copy the files LE100ODI.COM and NET.CFG from the path \NETWARE and the file LANEN.EXE from the path \ENABLER in the driver diskette into the NetWare client directory containing Novell's LSL.COM, IPXODI.COM and NETx.COM files.
2. Use a text editor to edit the NET.CFG file for setting the Frame Type. On the NetWare server, the Frame Type default is 802.3 for NetWare 3.11, and 802.2 for NetWare 3.12 and 4.x. The Frame Type set in NET.CFG must match Frame Type set at the NetWare server, or the client will not attach to the server.
3. Follow Novell's instructions on using ODI programs. You can substitute the LE100ODI.COM whenever a reference is made to the **Hardware Specific Module**.
4. A typical ODI workstation startup batch file includes:
 - >LANEN /IRQ=dd /IOP=xxx Card Enabler
 - >LSL ;Link Support Layer Module provided by Novell
 - >LE100ODI ;Hardware Specific Module
 - >IPXODI ;IPX Protocol Stack Module provided by Novell
 - >NETx ;Shell Support Module provided by Novell
 - >LOGIN

Novell Client Installation

1. Run the NetWare Client Install V1.21 software.
Either:
 - a. get the four Client disks from the network

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Software Installation

administrator, or

- b. run the \NWCLIENT\INSTALL.EXE used in a previous Installation.

2. Answer **Yes**.

The program then modifies your AUTOEXEC.BAT and CONFIG.SYS files accordingly and creates backup copies. The following message appears:

"Install support for MS Windows? (Y/N): "

3. Answer accordingly and provide a path if necessary.

The program displays the following:

Configure your workstation for backup by a NetWare server running software such as BACKUP? (Y/N): No

4. Answer accordingly and provide a path if necessary.

5. Select a driver for your network board.

6. From the driver list, select **Other Drivers**.

7. Go to the Insert the Driver Disk dialog box and specify the path where the ODI driver and INS files reside. For example: C:\ODI.DOS.

8. Press **Enter** and select the target ODI driver.

9. Specify the driver's optional settings.

10. Press F10 to save to new configuration.

11. Highlight **Install press here** and press **Enter** to install. The program copies the necessary files for NetWare Client.

12. Continue the installation procedure to completion. On completion, a new NET.CFG file is created in your DOS directory. Typically, this file contains the following lines:

```
Link Driver LE100ODI
#FRAME Ethernet_802.3
FRAME Ethernet_802.2
```

13. Copy the file LANEN.EXE from the directory \ENABLER in the driver diskette to NetWare Client directory.

14. Use a text editor to edit the STARTNET.BAT. Add a running LANDEN command at the beginning of

Software Installation

the file. STARTNET.BAT for the ODI workstation performs as the following

LANEN /IOP=nnn /IRQ=n

—Card Enabler

SET NWLANGUAGE=ENGLISH

—Set NetWare 4.X to English
language

LSL —Link Support Layer Module
provided by Novell

LE100ODI —Hardware Specific Module

IPXODI —IPX Protocol Stack Module provided by
Novell

VLM —DOS Support Module provided by Novell

F: —Change to connected device

LOGIN xxx —Login to file server as user xxx

15.Run STARTNET to access the Novell network.

MS LAN Manager

- 1.View the **README.TXT** on the installation diskette in the \NDIS2 directory. Before installing the drivers, ensure that the **Microsoft LAN Manager** has been installed in the target path. The installation program will check and modify the **PROTOCOL.INI** file for LAN Manager.
- 2.Run **INSTALL.EXE** from root directory of driver diskette.
- 3.Select **Microsoft LAN Manager** item on the menu screen.
- 4.If current settings are acceptable, select **Start Installation**” and go to step 6. Otherwise, select **Modify Parameters**” to make setting changes.
- 5.Move cursor to each field you wish to change and press **Enter** to select an appropriate value. When the selections are set, press **Enter** on the **OK** field

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- to exit the screen and go back to step 4.
- The Installation program copies related files from the driver diskette to the destination directory and modifies CONFIG.SYS and PROTOCOL.INI under user's agreement.
 - Reboot the computer to load driver and start LAN Manager in batch.
 - Highlight "Start Installation" and press **Enter** to start the LAN Manager in batch mode.

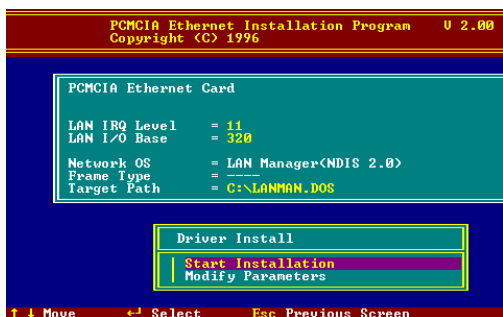


Figure 3-3. Microsoft LAN Manager Installation Screen

Example of PROTOCOL.INI: used by **LAN Manager**

[PROTMAN]

DRIVERNAME = PROTMAN\$

DYNAMIC = YES

PRIORITY = NETBEUI

[NETBEUI_XIF]

Drivername = netbeui\$

SESSIONS = 6

NCBS = 12

BINDINGS = "LE100NDS_NIF"

LANABASE = 0

Software Installation

[LE100NDS_NIF]

; protocol.ini session for LAN driver.

IOADDRESS = 0x320

INTERRUPT = 11

DRIVERNAME = LE100NDS\$

Packet Driver

1. Run INSTALL.EXE from root directory of driver diskette.
2. Select **Packet Driver** item on the Menu screen.
3. If current settings are acceptable, select **Start Installation** and go to step 5. Otherwise, select **Modify Parameters** to make setting changes.
4. Move the cursor to the field you want to change and press **Enter** to select a new value. When the configuration is set, press **Enter** on the **OK** field to exit the screen and go back to step 3. The Installation program copies related files from the Drivers diskette to the destination directory and modifies the AUTOEXEC.BAT file as defined.
5. Reboot the computer to load the selected driver.

Windows for Workgroups 3.11

NDIS3 Driver for Workgroups

1. Run *Windows for Workgroups* and click the *Network Setup* icon in the Network group.
2. In the Network Settings dialog box, click the Networks..." button to select the network operating system.
3. In the *Networks* dialog box, check the radio button before Install Microsoft Windows Network and *No Additional Network*. Press **OK** to go back to the Network Settings screen.

Software Installation

4. Click the Drivers..." button to select network driver.
5. In the Network Drivers dialog box, press the *Add Adapter...* button to enter *Add Network Adapter* dialog box. Select *Unlisted* or *Updated Network Adapter* and press **OK**.
6. Windows prompts a Install Driver dialog box. At this time, place the driver diskette into floppy drive and press **OK**.
7. Select the *Enhanced mode NDIS3 for....* string and press **OK**.
8. Follow Windows' instructions to complete the installation and exit Windows
9. Run *INSTALL.EXE* from root directory of driver diskette.
10. Select **Windows for Workgroup** in the Network Operating System screen.
11. If current settings are acceptable, select *Start Installation* and go to step 13. Otherwise, select *Modify Parameters* to make setting changes.
12. Move cursor to focus on the setting(s) you want to change and press **Enter** to select a new value. When the configuration is accepted, press **Enter** on the **OK** field to exit the screen and go back to step 11.
13. Select *NDIS Server (LAN Manager,...)* as the network server you wish to attach and press the **Enter** key. The Installation program starts to copy related files to the destination directory and modifies AUTOEXEC.BAT under user's agreement.
14. Reboot the computer to have the selected driver take effect.

NDIS2 Driver for Workgroups

1. Run *Windows for Workgroups* and click the *Network Setup* icon in the Network" group.
2. In the Network Settings dialog box, click the Networks... button to select the network operating system.
3. In the Networks dialog box, check the radio button

Software Installation

before Install *Microsoft Windows Network* and *No Additional Network*". Press **OK** to go back the Network Settings" screen.

4. Click the **Drivers...**" button to select network driver.
5. In the Network Drivers dialog box, press the **Add Adapter...**" button to enter *Add Network Adapter* dialog box. Select *Unlisted* or *Updated Network Adapter* and press **OK**".
6. Windows will prompt a Install Driver dialog box. In this time, put the driver diskette into floppy drive and press **OK**".
7. Select the **Real mode NDIS2 for....**" string and press **OK**".
8. Follow Windows' instructions to complete the installation and exit Windows.
9. Run *INSTALL.EXE* from root directory of driver diskette.
10. Select *Windows for Workgroups in Network Operating System* screen.
11. If current settings are acceptable, select *Start Installation*" and go to step 13. Otherwise, select *Modify Parameters*" to make setting changes.
12. Move cursor to focus on the setting you wish to change and press **Enter** to select a new value. When the configuration is set, press **Enter** on the **OK** field to exit the screen and go back to step 11.
13. Select **NDIS Server (LAN Manager,...)**" as the network server you wish to attach and press **Enter**. The Installation program starts to copy related files to the destination directory and modifies AUTOEXEC.BAT under user's agreement.
14. Reboot the computer to have the selected driver take effect.

ODI Driver for Workgroups

1. Run *Windows for Workgroups* and click the *Network Setup*" icon in the **Network** group.
2. In the *Network Setup* dialog box, click the

Software Installation

- Networks...*” button to select the network operating system.
3. In the *Networks* dialog box, check *Install Microsoft Windows Network* and *Others*, thereafter select *Novell NetWare (Workstation Shell, 3.X)* or *Novell NetWare (Workstation 4.0 and above)* and press **OK** to enter the screen of PXODI.COM and LSL.COM”
 4. Press **OK** to go back the Network Setup“ screen.
 5. Click on the *Drivers...*” button to select network driver.
 6. In the *Network Drivers* dialog box, press *Add Adapter...*” button to enter *Add Network Adapter* dialog box. Select *Unlisted* or *Updated Network Adapter* and press **OK**.
 7. Windows will prompt a *Install Driver* dialog box. At this time, put the driver diskette into floppy drive and press **OK**.
 8. Select the *NetWare ODI Driver*” string and press **OK**.
 9. Follow Windows’ instructions to complete the installation and exit Windows.
 10. Run *INSTALL.EXE* from the root directory of driver diskette.
 11. Select *Windows for Workgroups*” in the Network Operating System screen.
 12. If current settings are acceptable, select *Start Installation*” and go to step 13. Otherwise, select *Modify Parameters*” to make setting changes.
 13. Move cursor to the setting you wish to change and press **Enter** to select a new value. When the configuration is set, press **Enter** on the **OK** field to exit the screen and go back to step 11.
 14. Select *Novell NetWare Server* as the network server you wish to attach and press **Enter**. Installation copies related files to the destination directory and modifies AUTOEXEC.BAT and NET.CFG under user’s agreement.

Software Installation

15. Reboot the computer to have the selected driver take effect.

Windows NT 3.51

1. In the *Main* Group of NT 3.51, open *Control Panel* and click on the *Network* icon.
2. In the *Network Settings* dialog box, push *Add Adapter...* button. The *Add Network Adapter* dialog box will appear.
3. Choose *Others requires disk from manufacturer* from the network adapter card list and press *Continue*.
4. When *Windows NT* prompts for manufacturer disk, insert driver diskette and press **OK** until the *Network Setting Change* dialog box appears.
5. Reboot the computer to have the card take effect.

Windows NT 4.0

1. Insert the Fast Ethernet PC Card into any one of the available PC Card Slots in system.
2. Power up Windows NT 4.0.
3. Open *My Computer*.
4. Open *Control Panel*.
5. Run the *Network*.
6. Select *Adapters* page.
7. Press *Add* to add network adapter.
8. Press *Have Disk* button.
9. Insert the driver disk into drive A:.
10. Specify the path to "A:\ and press **OK**.
11. A dialog box will appear to adjust the driver's settings. The resources assignment to the adapter must be unique in the system.
12. Press **OK** when all setting are completed.
13. Press **Close** to complete network setting.

Software Installation

Windows 95 Installation

1. We assume that the PCMCIA Chipset drivers are loaded and functioning. The System Icon in the Control Panel can report on its functionality. Any questions on this layer must be taken up with the computer's manufacturer.
2. Insert the PC Card into the slot. In *New Hardware Found* dialog box, select *Driver from disk provided by hardware manufacturer*".

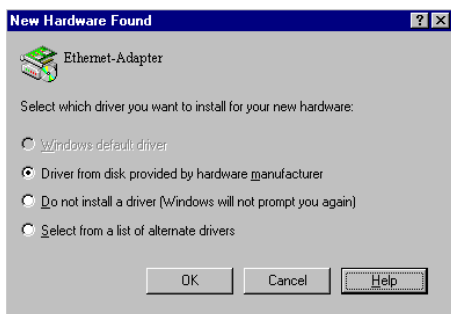


Figure 3-4. Windows 95 Driver Installation Screen

3. Type the full path (e.g., "A:\") and insert the Installation disk.
4. For first time installation, click the *Network* icon in *Control Panel* to add Protocols, Client and Service if needed.
5. Reboot the computer; the card is now fully functional.

✉: Should driver installation procedure fail, refer to Chapter 4 "Troubleshooting".

Software Installation

Artisoft Lantastic 6.0 Installation

1. Install LANTASTIC 6.0 first.
2. Run **INSTALL.EXE** from root directory of driver diskette.
3. Select **LANTASTIC 6.0** in Network Operating System screen.
4. If current settings are acceptable, select **Start Installation** and go to step 6. Otherwise, select **Modify Parameters** to change settings.
5. Move cursor to highlight each field you want to change and press **Enter** to select a new value. When the configuration is set, press **Enter** on the **OK** field to exit the screen, and go back the step 4.
6. The Installation program starts to copy the related files from the diskette to the destination directory and modifies CONFIG.SYS, PROTOCOL.INI, and STARTNET.BAT under user's agreement.
7. Reboot the computer to have the selected driver take effect.

IBM OS/2 Warp

NDIS2 Driver for OS2 Warp

Before driver installation, ensure that the PCMCIA is installed and working properly. If the PCMCIA Service of OS/2 Warp has been enabled, go directly to section B (Install NDIS2 driver for IBM LAN Server 4.0) for driver installation. If not, go to section A (Enable PCMCIA Service of OS/2 Warp) to install the PCMCIA Service.

Section A

Enable PCMCIA Service of OS/2 Warp

1. In the OS/2 Desktop group, double-click on the **OS/2 System** icon.

Software Installation

2. Double-click on the **System Setup** icon.
3. Double-click on the **Selective Install** icon.
4. Select the **PCMCIA Support** button.
5. Select **PCMCIA** system.

For example : select IBM ThinkPad 750

6. Click **OK**.
7. Click *Install*
8. Select the source drive and directory

For Example D:\OS2IMAGE

9. Click *Install*
10. Click **OK**

Section B

Install NDIS2 driver for IBM LAN Server 4.0

1. In the OS/2 Desktop group, double-click on the *MPTS* icon.
2. Click on the *Configure* button.
3. Select the *LAN adapters and protocols* option.
4. Click on the *Configure* button.
5. Select the *Other adapters ...* option.
6. Insert the driver diskette and type the driver path:
A:\OS2\NDIS2
- Click on the **OK** button.
7. Select *PCMCIA Ethernet Adapter*, and then click on the *Add* button.
8. Select *IBM OS/2 NETBIOS*, and then click on the *Add* button.
9. Click **OK**.
10. Click *Close*.
11. Click *Exit*.
12. Shutdown and restart your system.

ODI Driver for IBM OS/2 Warp

Before driver installation, ensure that the PCMCIA is installed and working properly. If the PCMCIA Service of OS/2 Warp has been enabled, go directly to section B (Install NetWare Request) for driver instal-

Software Installation

lation. If not, go to section A (Enable PCMCIA Service of OS/2 Warp) to install the PCMCIA Service.

A. Enable PCMCIA Service of OS/2 Warp

1. In the OS/2 Desktop group, double-click on the *OS/2 System* icon.
2. Double-click on the *System Setup* icon.
3. Double-click on the *Selective Install* icon.
4. Select the *PCMCIA Support* button.
5. Select *PCMCIA* system.
For example: select IBM ThinkPad 750
6. Click **OK**.
7. Click *Install*
8. Select the source drive and directory
For Example D:\OS2IMAGE
9. Click *Install*
10. Click **OK**

B. Install NetWare Request

1. Insert diskette labeled *WSOS2_1* to diskette drive *A:*
2. Change current drive to *A:*
3. Run *INSTALL.EXE*
4. Select *Installation*
5. Select *Requester on workstation...*
6. Set Target Directory
Assume C:\NETWARE
7. Click **OK**
8. Select *Edit CONFIGSYS and Copy All Files...*
9. Click **OK**
10. Insert diskette labeled *WSDRV_1* and Click **OK**
11. Select *NE2000.SYS* driver
12. Click the *Continue* button
13. Insert diskette labeled *WSOS2_1* and Click **OK**
14. Click the *Continue* button
15. Select the *SPX Support for OS/2 Sessions*

Software Installation

16. Click the **Save** button
17. Click **OK**
18. Click the **Copy** button
19. Insert diskette labeled **WSOS2_2** and Click **OK**
20. Insert diskette labeled **WSOS2_3** and Click **OK**
21. Insert diskette labeled **OS2UTIL1** and Click **OK**
22. Insert diskette labeled **WSDRV_1** and Click **OK**
23. Insert diskette labeled **OS2DOC_1** and Click **OK**
24. Insert Fast Ethernet PC Card Ethernet Adapter driver diskette
25. Close Installation window to exit install
26. Copy following driver to C:\NETWARE directory
COPY A:\OS2\ODI\LE100ODI.SYS
C:\NETWARE
COPY A:\OS2\ODI\LANEN.OS2
C:\NETWARE
27. EDIT **C:\CONFIG.SYS** file
28. Delete **DEVICE=C:\NETWARE\NE2000.SYS**
For Example
REM — ODI-Driver Files BEGIN —
REM DEVICE=C:\NETWARE\NE2000.SYS
REM — ODI-Driver Files END —
29. Add
DEVICE=C:\NETWARE\LANEN.OS2
and **DEVICE=C:\NETWARE\LE100ODI.SYS**
For Example
REM — ODI-Driver Files BEGIN —
DEVICE=C:\NETWARE\LANEN.OS2
DEVICE=C:\NETWARE\LE100ODI.SYS
REM — ODI-Driver Files END —
30. Save **C:\CONFIG.SYS**
31. Shutdown and restart your system.

Software Installation

NOTES FOR NDIS DRIVER

The following are examples of partial CONFIG.SYS file and AUTOEXEC.BAT for loading **SystemSoft Card Services** and **NDIS2** driver:

Examples of partial CONFIG.SYS file:

```
DEVICE=C:\CARDSOFT\SS365SL.EXE
```

```
DEVICE=C:\CARDSOFT\CS.EXE
```

```
DEVICE=C:\CARDSOFT\CSALLOC.EXE
```

```
C:\CARDSOFT\CSALLOC.INI
```

```
DEVICE=C:\CARDSOFT\CARDID.EXE
```

```
device=c:\lanman.dos\drivers\ethernet\le100\lanen.exe
```

```
device=c:\lanman.dos\drivers\protman.dos /l:c:\lanman.dos
```

```
device=c:\lanman.dos\drivers\ethernet\le100\le100nds.dos
```

Examples of partial AUTOEXEC.BAT file:

```
SET PATH=C:\LANMAN.DOS\NETPROG;%PATH%
```

```
NET START WORKSTATION
```

```
LOAD NETBEUI
```

The Ethernet function configuration information for the DOS NDIS driver is contained in the PROTOCOL.INI file. The section of the PROTOCOL.INI file that contains configuration information for this card must begin with “[LE100NDS2_NIF]”. The valid entries in the file are listed below:

```
[LE100NDS2_NIF]
```

```
DRIVERNAME - LE100NDS$
```

this line must always be present

```
IOADDRESS - value
```

where value is one of 32 bytes boundary from 0x200 to 0x3e0.

The leading “0x” for the hex notation is required. To have Card Services select the address base from it’s pool of available address then use a value of 0.

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Software Installation

INTERRUPT - value

where values is one of the following interrupts:

3, 4, 5, 7, 9, 10, 11, 12, 15.

To have Card Services select an available interrupt resource then place a value of 0 at this location.

NOTES FOR PACKET DRIVER

The following are examples of partial CONFIG.SYS file for loading *SystemSoft Card Services* and *Packet Driver*:

Examples of partial CONFIG.SYS file:

DEVICE=C:\CARDSOFT\SS365SL.EXE

DEVICE=C:\CARDSOFT\CS.EXE

DEVICE=C:\CARDSOFT\CSALLOC.EXE
C:\CARDSOFT\CSALLOC.INI

DEVICE=C:\CARDSOFT\CARDID.EXE

device=c:\tcpip\lanen.exe

device=c:\tcpip\le100pd.sys

NOTES FOR WINDOWS FOR WORKGROUPS DRIVER

The following are examples of partial CONFIG.SYS file and AUTOEXEC.BAT for loading *SystemSoft Card Services* and drivers for *Windows for Workgroups*:

Examples of partial CONFIG.SYS file:

DEVICE=C:\CARDSOFT\SS365SL.EXE

DEVICE=C:\CARDSOFT\CS.EXE

DEVICE=C:\CARDSOFT\CSALLOC.EXE
C:\CARDSOFT\CSALLOC.INI

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DEVICE=C:\CARDSOFT\CARDID.EXE

device=c:\wfw311\lanen.exe

DEVICE=C:\WFW311\IFSHLP.SYS

Examples of partial AUTOEXEC.BAT file:

C:\WFW311\NET START

Troubleshooting

Chapter 4 - Troubleshooting

Introduction

This chapter provides a number of examples of Questions (Q:), Causes (C:), and Answers (A:). If your Ethernet PC card is not working properly, look up the solution here; if unsuccessful, call Tech Support (see Chapter 5).

Q:The Card Service does not enable my card. When I run LANEN, the error message displays Fail to enable PC card. Why?

C:No memory space to map the attribute memory of PCMCIA card.

A:If memory management software e.g. EMM386 has been installed, you have to reserve some area in upper memory (C000:0 — EFFF:F) for attribute memory of PCMCIA card while enabling the card. Example: Device=C:\DOS\EMM386.EXE RAM X=D000-D3FF. Reserve D000 - D3FF for attribute memory.

Q:How do I know the FAST Ethernet PC card is enabled?

A:1.If the Card Service is installed, you will hear a beep when card is inserted.

2.Run LANEN /CHK to check if the card is enabled. The resources allocated for the card are shown at the last line of the display message.

“ IO=xxx IRQ=nn Slot=nn”

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Q:How do you enable the FAST Ethernet PC card?

- A:**1.The Fast Ethernet PC Card can be enabled by the Card Service installed in the laptop directly. The drivers associated with the card in the driver diskette can be run over **Card Service** directly.
- 2.In case the **Card Service** cannot enable the PCMCIA card, you can run **LANEN** to enable it.

Q:How do you make the card work under Systemsoft Card Service?

- A:**1.Copy across the LE100.CLB file.

Copy FROM

A:\PCMCIA\CARDSOFT\LE100.CLB

TO

C:\CARDSOFT\LE100.CLB

Contingent upon where the Cardsoft is saved.

- 2.Edit the CARDID.INI file and add the library LE100.CLB.

Edit C:\CARDSOFT\CARDID.INI

Find the section which starts “[Libraries]”, and add the line

CardLib=le100.clb”

before any other “CardLib=” lines.

When the card is inserted it will beep. Use CARDINFO /V to check if the card has been configured correctly.

- 3.If the card cannot work properly, you may edit CARDID.INI again to change the resources allocation.

In the [Common] section you may find the following strings:

Lan1Port=300

Lan1IRQ=5

Lan1MemoryBase1=D0

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Lan1MemoryBase2=D4

Lan2Port=320

Lan2IRQ=11

Lan2MemoryBase1=D8

Lan2MemoryBase2=DC

You may change the Lan1Port or Lan1IRQ to another value (e.g. Lan1Port=320, Lan1IRQ=11) to request Cardsoft allocate the resources you wanted.

4.If the resources cannot allocate properly, you may run \CARDSOFT\CONFIG

or edit \CARDSOFT\CSALLOC.INI directly to set the system resources available for allocation. The file content of CSALLOC.INI are listed as below:

The available resources described by the “MEM=”, “IO=”, and “IRQ=” lines

It may have been altered by the “xINCLUDE” and/or “xEXCLUDE” lines below!

The “MEM=”, “IO=” and “IRQ=” lines are provided for Read-Only purposes.

#

MEM=D000-DFFF

IO=100-3F7

IRQ=5,7,9-C,E-F

#

*** Resource modifications should be made below this line. ***

#

RIO=170-177,370-377

MEMEXCLUDE=C000-CFFF,E000-EFFF

IOEXCLUDE=3F8-3FF,2F8-2FF

IRQEXCLUDE=3-4,6,13-14

You may edit the file to guide the Cardsoft which resources are available in your computer.

Troubleshooting

Q:How do you make the card work under Phoenix Socket/Card Service?

A:Add a card to PCM. Once the card is added, you may use PCM to modify the resources requested for the card.

- 1.Insert the MT10100ZLX/E into the computer's PCMCIA slot with the 68-pin connector facing the PCMCIA slot and the label facing up and slide the card into the slot.
- 2.Execute PCM.EXE supported by Phoenix PCM.
- 3.Select the socket by the *PageUp*, *Page Down* keys.
- 4.Choose Configure item by ALT-C.
- 5.Choose **Add Card to List item** and Enter for first time or choose **Edit Config_Parameters** for further edition.
- 6.Set the I/O range and IRQ for the card.
- 7.Press Enter key and then save the configuration.
- 8.Exit PCM.EXE by pressing Alt-V and selecting Exit item.
- 9.Reboot

Q:How do you make the card work under Award Socket/Card Service?

A:You need to run the 'PC Card Control for Windows' program under Windows. If you do not have Windows, edit the CARDWARE.INI file as indicated below. Before running PC Card Control for Windows, make sure the PC Card is inserted into one of your PC's sockets.

- 1.Run 'PC Card Control' for Windows' from the Cardware sub-directory.
- 2.Press 'OK' until you get to the main menu.
- 3.Select the 'Cards' option and choose 'Edit'.
- 4.Select right Socket and press Enter
If you already have a device in the Defined box

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called LE100, go to step (11).

5. Select 'New Device' under the 'Defined' devices box.
6. Edit the new device to be named 'LE100'.
7. Select IO range 1 Base (Hex) = 320, Length = 32 (16 bit).
8. Do not alter MEM range 1 or 2.
9. Select IRQ level 11. Select OK to make changes.
10. On the 'Edit card' screen, highlight the 'LE100' device in the defined devices box.
11. Transfer the LE100 to the 'Associated' box with the 'Include' command.
12. Select OK to complete editing and return to Main screen.
13. If the LE100 card is not graphically depicted, choose 'Card' and 'Reconfigure' the socket which contains the LE100 card.

If you still have problems with CARDWARE software try to replace your CARDWARE.INI file with the one supplied on the Ethernet Adapter Drivers Disk.

In DOS mode, you may use PCCARD /D or DOSCARD /D command to check the resources allocated for the card.

Q:How can the ODI driver run successfully but fail to login to the Netware server?

C:Frame type incompatible with server or Interrupt mismatch.

A:1.The default frame type for Netware 3.11 is 802.3 but changed to 802.2 in Netware 4.x and 3.12. You may check the content of NET.CFG to see if the frame type is acceptable to the server. If the frame

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type is not acceptable, edit NET.CFG to change the frame type at the client site or add the frame type that can be accepted at server site.

Q:What to do should your Driver installation fail?

A:1. Insert the MultiMobile PC Card into any one available PC Card Slot in your computer. The BIOS detects Plug and Play NIC. Place the Driver diskette into the computer's floppy drive and Click NEXT.

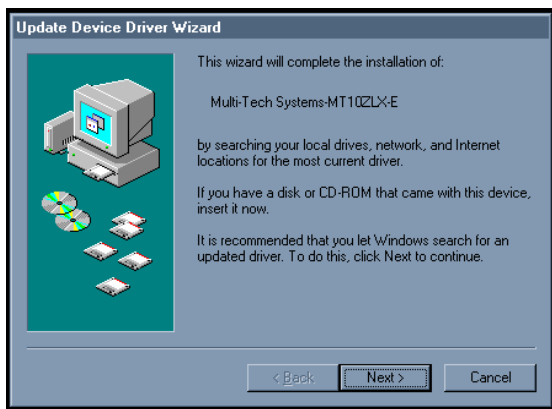


Figure 4-1. Update Driver Installation Display

2. A dialog box appears indicating the recognition of an updated driver on the floppy disk. Click on OTHER LOCATION. Do not select FINISH.

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Figure 4-1a. Update Driver Installation Display

3. Keystroke in your corresponding operating system (e.g., a:\Win95), or

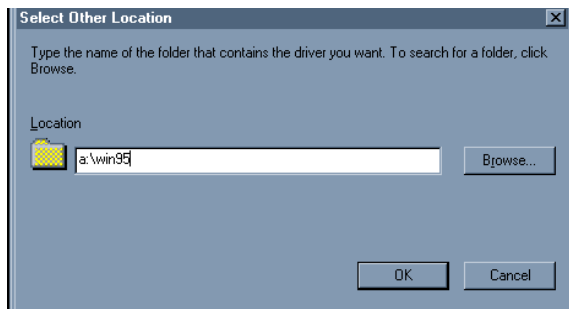


Figure 4-2. Select Driver's Operating System

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- 3a. Click on BROWSE where other subdirectories exist, and other operating systems can be chosen.

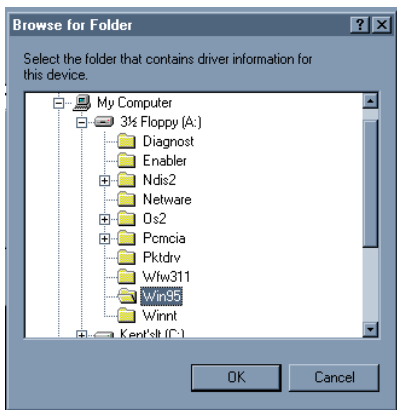


Figure 4-2a. Browse for Driver's Operating System

4. Upon choosing your corresponding operating system, Click FINISH to install the driver.

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Figure 4-3. Driver Installation Completion

Chapter 5 - Service

This chapter begins with the terms of your MT10100ZLX/E's warranty. Read carefully the next section, Tech Support, if you have questions or problems with your MT10100ZLX/E. It includes telephone numbers and an explanation of how to send in your MT10100ZLX/E should you require service. The final sections explain how to use our bulletin board service (BBS), and get support through CompuServe, the Internet and the Multi-Tech Fax-Back System.

Limited Warranty

Multi-Tech Systems, Inc. ("*MTS*") warrants that its products will be free from defects in material or workmanship for a period of five years from the date of purchase, or if proof of purchase is not provided, five years from date of shipment. MTS MAKES NO OTHER WARRANTY, EXPRESSED OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. This warranty does not apply to any products which have been damaged by lightning storms, water, or power surges or which have been neglected, altered, abused, used for a purpose other than the one for which they were manufactured, repaired by the customer or any party without MTS's written authorization, or used in any manner inconsistent with MTS's instructions.

MTS's entire obligation under this warranty shall be limited (at MTS's option) to repair or replacement of any products which prove to be defective within the warranty period, or, at MTS's option, issuance of a refund of the purchase price. Defective products must be returned by Customer to MTS's factory transportation prepaid.

Service

MTS WILL NOT BE LIABLE FOR CONSEQUENTIAL DAMAGES AND UNDER NO CIRCUMSTANCES WILL ITS LIABILITY EXCEED THE PURCHASE PRICE FOR DEFECTIVE PRODUCTS.

Software User License Agreement

The MT10100ZLX/E software is licensed by Multi-Tech Systems, Inc. to the original end-user purchaser of the product, hereafter referred to as "licensee". The License includes the distribution diskette, other accompanying programs, and the documentation.

The MT10100ZLX/E software, hereafter referred to as "software", consists of the computer program files included on the original distribution diskette.

Licensee agrees that by purchase and/or use of the Software, he hereby accepts and agrees to the terms of this License Agreement.

In consideration of mutual covenants contained herein, and other good and valuable considerations, the receipt and sufficiency of which is acknowledged, Multi-Tech Systems, Inc. does hereby grant to the Licensee a non-transferable and non-exclusive license to use the Software and accompanying documentation, on the following conditions and terms:

The Software is furnished to the Licensee for execution and use on a single computer system only and may be copied (with the inclusion of the Multi-Tech Systems, Inc. copyright notice) only for use on that computer system.

Service

The Licensee hereby agrees not to provide or otherwise make available any portion of this software in any form to any third party without the prior express written approval of Multi-Tech Systems, Inc.

Licensee is hereby informed that this software contains confidential, proprietary and valuable trade secrets developed by or licensed to Multi-Tech Systems, Inc. and agrees that sole ownership shall remain with Multi-Tech Systems, Inc.

The Software is copyrighted. Except as provided herein, the Software and documentation supplied under this agreement may not be copied, reproduced, published, licensed, sub-licensed, distributed, transferred, or made available in any form, in whole or in part, to others without expressed written permission of Multi-Tech Systems, Inc. Copies of the software may be made to replace worn or deteriorated copy for archive or emergency back-up procedures.

Licensee agrees to implement sufficient security measures to protect Multi-Tech Systems, Inc. proprietary interests and not to allow the use, copying or transfer by any means, other than in accordance with this agreement.

Licensee agrees that any breach of this agreement will be damaging to Multi-Tech Systems, Inc.

Service

Tech Support

Multi-Tech has an excellent staff of technical support personnel available to help you get the most out of your Multi-Tech product. If you have any questions about the operation of your Multi-Tech MT10100ZLX/E, please call 1-800-972-2439. The software version numbers are printed on the diskette labels. Before calling Tech Support, please check your cables to ensure they are connected properly; then note the status of your MT10100ZLX/E including status indicators, screen messages, problems with a specific application, etc.

On-line Warranty Registration

To register your Multi-Tech product on-line, click on the following link:

<http://www.multitech.com/support/register.htm>

Service

Service

If your tech support specialist decides that service is required, you may send your MT10100ZLX/E to our factory (freight prepaid). Return shipping charges will be paid by Multi-Tech Systems (with North America). Include the following with your MT10100ZLX/E:

- ⌚ A description of the problem.
- ⌚ Return billing and return shipping addresses.
- ⌚ Contact name and phone number.
- ⌚ Check or purchase order number for payment if the MT10100ZLX/E is out of warranty. (The standard repair charge for this MT10100ZLX/E is \$95. This price is valid at the time of this publication, but could change in the future. Check with your technical support specialist.)
- ⌚ If possible, note the name of the technical support specialist with whom you spoke.

If you need to inquire about the status of the returned product, be prepared to provide the *serial number* of the product sent.

Send MT10100ZLX/Es to the following address:

Multi-Tech Systems, Inc.
2205 Woodale Drive
Mounds View, MN 55112
Attn.: Service or Repairs

Service

About the Multi-Tech BBS

Multi-Tech Systems maintains a bulletin board system (BBS) for its customers. The information available via the BBS includes new product information, product upgrade data, problem-solving tips, and a message service you can use to request additional information. The phone number for the Multi-Tech BBS is (612) 785-3702 or (800) 392-2432 (USA and Canada).

The BBS can be accessed by any asynchronous modem operating at speeds of 1200 bps to 33,600 bps at a setting of 8 bits word length, no parity, and 1 stop bit (8-N-1).

How to Use the Multi-Tech BBS

To use Multi-Tech's BBS, perform the following steps.

1. Set your communications program to 8-N-1, and to emulate ANSI (with MultiExpress™ software, press ALT+Z and choose "ANSI").
2. Dial our BBS at 1-800-392-2432 (USA and Canada) or 612-785-3702 (international).
3. At the prompts, type your first name, last name, and password; then press RETURN. If you are a first-time caller, after you press RETURN, the BBS will ask if your name is spelled correctly. If you answer yes, our questionnaire will be displayed. You can use our BBS on your first call.
4. There are four BBS areas: the Main Menu, the Files Menu, Bulletins (from the Main Menu), and the Message Menu. All bulletins are menu-driven. To read the bulletins, enter the number of the bulletin you wish to read.
5. Files Menu: From the Main Menu, type **F** to display the Files Menu. If you want a list of directories, type **L** (list directory) and then type **L** again for a list of all directories. If you do not type the

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second L, you will list all of the files on the BBS. At the list of directories, select the number of the directory required. A list of files and a description for each of the files will be displayed. Select a file that you would like to download. If you already know the file name, type **D** at the Files Menu to download the selected file(s). Type **V** to view a text file.

6. At the Message Menu, you can leave a message to the sysop (you cannot read messages at this point). The BBS will tell you if you have a personal message (mail). At the prompt *Would you like to read it now?*, type **R** for “read now”. You must read your message(s) when you first access the BBS.

About CompuServe/Internet

In addition to the BBS, Multi-Tech provides support through CompuServe’s Modem Vendor Forum (GO MODEMVEN) under GO MULTITECH. You can download manuals, Help files, drivers, ARA and Microsoft Mail scripts, and product descriptions from Multi-Tech’s forum library. Please refer to your CompuServe documentation for special operating procedures.

Multi-Tech is a commercial user on the Internet, and we retrieve messages from our customers on a periodic basis. If you prefer to receive technical support via the Internet, please address your message to techsupport@multitech.com.

Multi-Tech also has a home page on the World Wide Web. The address is: <http://www.multitech.com>.

Service

About the Multi-Tech Fax-Back System

Multi-Tech's fax-back system provides 24-hour access to sales/marketing and technical literature.

Dial (612) 717-5888, follow the voice prompts, and enter the document number for either the "Sales and Marketing" catalog or the "Technical Support" catalog of available documents. For convenience, have your fax number handy: _____.

From the Sales and Marketing catalog, you can request to have newsletters, white papers, press releases, brochures, and other marketing literature faxed to you. From the Technical Support catalog, you may request basic modem operation information and troubleshooting guides. With either catalog, simply enter the applicable FB Doc. # of the literature you wish to receive from the left column of the catalog.

Regulations

APPENDIX A - REGULATORY AGENCY INFORMATION

FCC REGULATORY STATEMENTS

Consumer Instructions

1. This equipment complies with part 68 of the Federal Communications Commission Rules. On the outside surface of this equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN). If requested, this information must be provided to the telephone company.
2. As indicated below, the suitable jack (Universal Service Order Code connecting arrangement) for this equipment is shown. If applicable, the facility interface codes (FIC) and service order codes (SOC) are shown.
3. An FCC-compliant telephone and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See installation instructions for details.
4. The ringer equivalence number (REN) is used to determine the quantity of devices not ringing in response to an incoming call. In most, but not all areas, the sum of the REN's should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total REN's, contact the telephone company to determine the maximum REN for the calling area.
5. If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

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- 6.** The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications in order to maintain uninterrupted service.
- 7.** If trouble is experienced with this equipment (the model of which is indicated below) please contact Multi-Tech Systems, Inc. at the address shown below for details of how to have repairs made. If the equipment is causing harm to the network, the telephone company may request you to remove the equipment from the network until the problem is resolved.
- 8.** No repairs are to be made by you. Repairs are to be made only by Multi-Tech Systems or its licensees. Unauthorized repairs void registration and warranty.
- 9.** This equipment cannot be used on public coin service provided by the telephone company. Connection to Party Line Service is subject to state tariffs. (Contact the state public utility commission, public service commission or corporation commission for information.)
- 10.** If so required, this equipment is hearing-aid compatible.
- 11.** The telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including fax machines, to send any message unless such message clearly contains in a margin at the top or bottom of each page or on the first page of the transmission, the date and time is sent and an identification of the business or other entity, or individual sending the message and the telephone number of the sending machine or such business, other entity, or individual.

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In order to program this information into your fax machine please refer to the installation instructions.

Manufacturer:	Multi-Tech Systems, Inc.
Trade Name:	MultiMobile
Model Number:	MT10100ZLX/E
FCC Registration #:	
Modular Jack (USOC):	RJ45
Service Center in USA:	Multi-Tech Systems, Inc. 2205 Woodale Drive Mounds View, MN 55112 Phone: (612) 785-3500 Fax: (612) 785-9874

NOTE: This equipment has been tested and found to be comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

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Reorient or relocate the receiving antenna

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

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This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Canadian Limitations Notice

Notice: The ringer equivalence number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination of a interface may consist of any combination of devices subject only to the requirement that the sum of the ringer equivalence numbers of all the devices does not exceed 5.

Notice: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Industry Canada does not guarantee the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by

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the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.



EMC, Safety, and Terminal Directive Compliance

The CE mark is affixed to this Multi-Tech product to confirm compliance with the following European Community Directives:

Council Directive 89/336/EEC of 3 May 1989 on the approximation of the laws of Member States relating to electromagnetic compatibility;

and

Council Directive 73/23/EEC of 19 February 1973 on the harmonization of the laws of Member States relating to electrical equipment designed for use within certain voltage limits;

and

Council Directive 91/263/EEC of 29 April 1991 on the approximation of the laws of the Member States concerning telecommunications terminal equipment, including the mutual recognition of their conformity. each amended by

Council Directive 93/68/EEC of 22 July 1993 on the harmonization of CE marking requirements.

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